



## Healthy Work Environment Symposium

### DATE

Tuesday, August 22, 2023

**TIME:** 7:30 a.m. - 4:00 p.m.

### LOCATION

LHA Conference Center  
2334 Weymouth Drive  
Baton Rouge, LA 70809

### WHO SHOULD ATTEND

CEOs, COOs, CMOs, CNOs, nurse leaders, physician leaders, quality improvement staff, and anyone else interested in the topic

### CONTINUING EDUCATION

**Nursing:** 6.25 contact hours will be awarded for this offering by the Louisiana Hospital Association for complete attendance of the program. The Louisiana Hospital Association is approved by the Louisiana State Board of Nursing – CE Provider #39.

**Other Participants** will receive, upon completion of this workshop, a certificate documenting the completed continuing education/clock hours.

### [EDUCATION CALENDAR](#)

### [HOTEL WITH LHA GROUP RATE](#)

### OVERVIEW:

The entire country is facing a healthcare shortage in all areas of the workforce, especially nursing. These shortages impact access to care and many organizations are struggling with maintaining financial outcomes. Strategies to support the healthcare workers well-being can improve workforce retention.

This symposium is composed of several presentations aimed to assist healthcare teams with how to implement strategies to create a healthy work environment, improve retention, and improve collaborations between the entire healthcare team.

### PROGRAM OBJECTIVES

Upon completion of this program, participants will be able to:

- Describe the components of a healthy work environment;
- Identify two strategies that can be implemented to support clinician wellbeing; and
- Explain the components of the return on investment to implement a healthy work environment.

### AGENDA

7:30 a.m.	Registration
8:00 a.m.	Introduction and Overview
8:15 a.m.	Return on Investment for Healthy Work Environments
9:15 a.m.	AACN Healthy Work Environment Standards
10:15 a.m.	Break
10:30 a.m.	Moving Out of the Past Toward a Better Future
12:00 p.m.	Lunch (Provided)
12:45 p.m.	The Trio Model of Leadership
1:30 p.m.	Support Programs to Improve Employee Wellness, Toolkits for Healing
2:15 p.m.	Break
2:30 p.m.	Wellness Survey - Identifying Areas of Weakness and Establishing a Baseline
3:00 p.m.	Starting Now - A New Way of Leading and Providing Care in the Future
3:45 p.m.	Q&A

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### MEET YOUR FACULTY



**Nancy Blake, PhD, RN, CCRN-K, NHDP-BC, NEA-BC, FACHE, FAONL, FAAN, is the Chief Nursing Officer at LAC+USC Medical Center.** She was the Chief Nursing Officer at Harbor-UCLA Medical Center from March of 2019 until June of 2021. Prior to that position, she was the director of critical care services at Children’s Hospital Los Angeles (CHLA) for more than 30 years where she helped CHLA achieve Magnet designation. She is a national speaker on pediatric disaster preparedness, staffing, and healthy work environments. She received her BSN from Mount Saint Mary’s College in Los Angeles; she received her Master’s in Nursing from UCLA in Nursing Administration, and most recently received her PhD in nursing at UCLA. In addition, she is the co-editor of a book titled *Nursing Management of Pediatric Disaster*. Dr. Blake was inducted as a fellow in the Academy of Nursing in 2013. She is an Associate Adjunct Professor at UCLA School of Nursing and was recently named the Distinguished Alumni Member for 2021. She has received a DAISY Health Equity Grant for 2021 for a research study titled “Exploring Social Determinants of Health and Vaccine Declination: Pilot Survey of Adults within a Safety Net Healthcare System.” She is a fellow in the American College of Healthcare Executives, the American Organization of Nurse Leaders, and the American Academy of Nursing.



**Dr. Allison Luu is the Patient Safety Officer at LAC+USC Medical Center and Assistant Professor of Emergency Medicine for the Keck School of Medicine.** She completed a Quality Improvement and Leadership Fellowship at LAC+USC after finishing her Emergency Medicine residency there. She now serves as a Co-Director of the fellowship and is the Director of the Healthcare Administration Scholars Program (HASP) for residents interested in leadership careers and quality improvement. In addition to working on hospital harm events, Dr. Luu is a Master Trainer for TeamSTEPPS and a Just Culture advocate. Dr. Luu is also an advocate for staff second victim support and is the Director of the Helping Healers Heal (H3) second victim program at LAC+USC. Dr. Luu received her Medical Degree from Tufts University School of Medicine and received her master’s degree from the University of California, Irvine in Biomedical Engineering. She also received patient safety training at the Institute for Healthcare Improvement (IHI) at the Patient Safety Executive Development Program.



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REGISTER ONLINE AT: [lhaonline.org/Event.aspx?EventKey=M2301001](https://lhaonline.org/Event.aspx?EventKey=M2301001)

### DATE/TIME:

- Tuesday, August 22, 2023
- 8:00 a.m. – 4:00 p.m. (7:30 a.m. Registration)

### PRICE:

- Hospital Member: \$195 (Per Person Rate)
- Associate/Corporate & Attorney Member: \$250 (Per Person Rate)  
(2023 dues must be up to date to qualify for this discounted rate.)
- Non-Member Hospital: \$400 (Per Person Rate)

### REGISTRATION:

Registrations are accepted online only, and VISA, Master Card, Discover, and American Express are accepted. Email confirmations will be sent to all registrants who list an accurate email address. Program material and access information are not meant to be shared with anyone other than registered participants. This is intellectual property of the speakers and as such, is intended only for those who registered and participated in the seminar. Sharing of this information with others within your organization will result in an additional registration fee.

### CANCELLATION POLICY:

Individuals who cancel **more than seven business days prior to a scheduled event** will be charged a cancellation fee of \$50 per person. Written notice of the cancellation must be emailed to [marthur@lhaonline.org](mailto:marthur@lhaonline.org). No refunds will be issued for cancellations received **within seven business days of the event or for no-shows**.

### SUBSTITUTION POLICY:

Registrants who are unable to participate in an LHA educational event are permitted, and encouraged, to have an eligible substitute; however, written notice of the substitution must be emailed to [marthur@lhaonline.org](mailto:marthur@lhaonline.org) **at least seven business days in advance of the event**. The substitution option is not available if written notification is received by the LHA less than seven business days prior to the scheduled program.

### ACCOMODATIONS:

Please contact the LHA if you have a disability that may require special accommodations for this educational opportunity. The LHA is committed to ensuring full accessibility for all registrants.

LHA Code #M2301001